

# Distance Learning Program

## Plugin Installation Guide

### **If you have a Windows XP, Vista, or Windows 7 computer do the following before logging in for the first time:**

1. Log in as the Administrator on the computer.
2. Put in the CD or download the installer at [www.mdlp.org/tools](http://www.mdlp.org/tools).
3. Double-click on 'tools.exe' and run the installer.
4. When MDLP Tools opens, follow the steps by clicking on the forward arrows.
5. If you do not see the instructions when MDLP Tools is launched the first time, click on the Technical Support button in MDLP Tools and scroll down to Vista/Windows 7 security for the instructions (Windows XP users will go to [www.mdlp.org/go](http://www.mdlp.org/go)).
6. Go through Student Orientation and Academic Integrity in MDLP Tools before logging in for the first time.

### **If you have a Macintosh computer do the following before logging in for the first time:**

1. Log in as the Administrator on the computer.
2. Put in the CD or download the installer at [www.mdlp.org/tools](http://www.mdlp.org/tools).
3. Open the 'mactools' folder and double-click on 'Tools Installer.'
4. **Tools Installer** - A yellow box will pop up. Click on the 'Install' button. Follow the 'Setting up Firefox' steps. Click on the 'Get Firefox' button first. You will be installing an earlier version of Firefox (v 3.5.2) which will be downloaded from our website through the button click. Next, click on the forward arrows in 'Tools Installer' and follow the instructions for installing and setting up Firefox. When you are done with the steps, open Firefox and go to [www.mdlp.org/mac/plugin](http://www.mdlp.org/mac/plugin). You should see a message that says everything is configured correctly.
5. **Mac Diagnostic page** - If you see a link or links on the page you missed something along the way. It may help to view the slideshow in Safari ([www.mdlp.org/mac/](http://www.mdlp.org/mac/)) while you are configuring Firefox (v 3.5.2). If a message asking 'Do you want to install the following Authorware file?' appears (in Firefox) at any time during the installation process, click ok. When you are done, restart your computer. With Firefox open, go to [www.mdlp.org/mac/plugin](http://www.mdlp.org/mac/plugin). If the message says everything is configured correctly, installation is complete.
6. Go through Student Orientation and Academic Integrity in MDLP Tools before logging in for the first time.

#### **Technical Support**

##### **Phone**

602-402-8451

Mon-Fri 8 am – 4 pm

##### **Email**

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