

CD Installation Instructions

Windows Vista Users

Extra security features on Vista computers require that users set the MDLP website as a trusted site. View screen captures for the instructions below by going to <http://www.mdlp.org/vista>.

1. Turn off all pop up blockers. Open Internet Explorer.
2. Double-click on the Protected Mode text at the bottom of the Internet Explorer browser window to access the Security tab. When the Security tab pops up, click on the Trusted sites icon. Uncheck 'Enable Protected Mode.'
3. Click on the 'Sites' button. Uncheck 'Require server verification (https:) for all sites in this zone.' Use 'Add websites to this zone' to **add both** <http://www.mdlp.org> and <https://www.mdlp.org> as trusted sites. Click on the Close button. Close Internet Explorer.
4. Load the plugins from the Installation CD or go to www.mdlp.org/diagnostic. Accept any 'ActiveX' or security prompts that may pop up.
5. After the diagnostic page loads, you should have all green checks. If not, double click on any red checks and install any needed software from the CD. Open Internet Explorer and go to www.mdlp.org. Try logging in. You should see the Timesheet Calendar on the Student Page. If you are still having trouble, call Technical Support at 602-402-8451 or 1-800-826-3386 (ask for distance learning).
6. Next, click on the movie button and view the introduction video. You will not need the CD to complete your coursework. Go to www.mdlp.org/tucson and log in to begin your coursework. If you need additional help, click on the 'How To' link on the Student page and select a topic.

Windows XP Users

1. Insert the CD into your CD ROM drive. Click on the 'Diagnostic' button. The installation will start automatically. (If 'autostart' is turned off on your computer, you will need to open the 'My Computer' folder on your computer, double-click on 'DLPCD,' and then double-click on 'start.exe'). If a box pops up warning not to allow the installation, ignore it. Click 'yes' to allow the installation. 'Activex' is used to install the plugins that you need to do your course work.
2. *Allow about 2 minutes for the software to automatically install.* When the software is installed, a browser page will display a diagnostic utility. Follow the instructions at the top of the browser page. You will need all green checks to continue. Next, click on the movie button and view the introduction video.
3. You will not need the CD to complete your coursework. Go to www.mdlp.org/tucson and log in to begin your coursework. If you need additional help, click on the 'How To' link on the Student page and select a topic.

Macintosh – OS X - Intel-based processor

Before inserting the CD into your CD ROM drive, do the following:

1. Open the 'Applications' folder in the 'Hard Drive.' Select the 'Safari.app' icon without opening it. With the Safari.app selected, hold down command (the key with the apple) plus 'i' to open the 'Get Information' window. Find the box next to the words "Use Rosetta Mode." Check or select the box. Close the 'Get Information' window. Insert the distance learning installation CD.
2. Double-click on the OSX-Macintosh folder, and then double-click on the 'AW 7.0 Web Player Complete Install' icon to install the web player. The player installs in the "Library" folder.
3. Open Safari. From the Safari menu bar, choose Safari -> Preferences -> Security. Uncheck 'Block pop-up windows' and check 'Accept Cookies: Always.' Close the 'Preferences' tab.

4. Click on the 'File' menu and select 'Open File.' Scroll to the DLPCD and double-click on the CD icon. Next, double-click on the web page titled "config_check.htm." *Allow about 2 minutes for the software to automatically install.* Accept any security prompts that may pop up. When the software is installed, a browser page will display a diagnostic utility.
5. Click on the 'Diagnostic' button. You will need all green checks to continue. Next, click on the movie button and view the introduction movie. You will not need the CD to complete your coursework. Go to www.mdlp.org/tucson and log in to your course. For additional help, click on the 'Macintosh Help' link in the Student page. Movies on the 'How To' page cover topics such as how to use the Portfolio and Message Box.

Macintosh – OS X

1. Insert the CD into your CD ROM drive. Double-click on the OSX-Macintosh folder, and then double-click on the 'AW 7.0 Web Player Complete Install' to install the web player. The player installs in the Library folder.
2. Open Safari. Click on the 'File' menu and select "Open File." Scroll to the DLPCD and double-click on the CD icon. Next, double-click on the web page titled 'config_check.htm.' *Allow about 2 minutes for the software to automatically install.* When the software is installed, a browser page will display a diagnostic utility.
3. Click on the 'Diagnostic' button. You will need all green checks to continue. Next, click on the movie button and view the introduction movie. You will not need the CD to complete your coursework. Go to www.mdlp.org/tucson and log in to your course. If you need additional help, click on the "Macintosh Help" link in the Student page. Movies on the 'How To' page cover topics such as how to use the Portfolio and Message Box.



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